



"All incoming calls are played a customised recorded message that can be looped, or played once"

The Information Line Service

Whether you need to share opening hours or the latest weather, updates on a crisis or the sports results, the Callagenix Information Line service is the answer for you. With fully customisable messaging and the ability to handle tens of thousands of simultaneous calls, the Information Line service allows you to share up to date news and information with your callers.

Quick Overview

- ✓ Fully customisable messages. Create message through text-to-speech, recording over the phone or by using one of our voice actors.
- ✓ No limit on changes. Can handle tens of thousands of simultaneous callers.
- ✓ Can be used with any number.
- ✓ Monitor usage stats online.

How does it work?

Using the system is simple. When you have decided what you want to say, there are three ways to add your message:

- Text-to-voice. You type out the message and upload it, and our system automatically converts it into a voice message.
- Telephone recording. You simply call our recording service and save the message you want your callers to hear.
- Professional recording. We can provide you with a professional recording artist to record your messages for you (for an additional fee).

You can change your message as often as you want.

To listen to samples of work done by our professional recording artists just call **0870 1624901** now.

Typical uses

The Information Line service can be used on its own or along with other services. Here are some examples:

- Record a simple message such as "The office is now closed until 9am".
- Multi-option messages linked to a switchboard. For example, on a weather forecasting line each option on the switchboard could represent a specific region.
- A recorded message to update staff and customers as part of a crisis management plan.

Try it out for free

We understand this can all be a little daunting at first, which is why we let you set everything up and test it out for free before you go live. Once you have registered and logged in, you can create and test as many services as you, like free of charge. We even give you a small opening balance to prove it all works before you spend any money. After that, it's just a case of choosing your number(s) and setting your service live.

We're a friendly bunch and are always happy to help. We can even set everything up for you if prefer. If there's anything you're not sure about, please call us on +44 (0) 333 2470000 for a chat and we'll talk you through it.

Information Line can be used with:

[Numbers Overview](#)
[All Services](#)

Useful Links



[Numbers Overview](#)
[Services Overview](#)

Contact Us

+44 (0) 333 247 00 00
sales@callagenix.com
www.callagenix.com
Merlin House, Brunel Road
Theale, Berkshire RG7 4AB